## **EXECUTIVE DECISION**

## made by a Council Officer



## REPORT OF ACTION TAKEN UNDER DELEGATED AUTHORITY BY AN INDIVIDUAL COUNCIL OFFICER

## Executive Decision Reference Number – COD20 22/23

Deci	sion
I	Title of decision: Contract Award: Translation and Interpretation Services
2	Decision maker (Council Officer name and job title):
	Anna Coles, Service Director of Integrated Commissioning
3	Report author and contact details:
	Emma Crowther, Strategic Commissioning Manager, emma.crowther@plymouth.gov.uk , 01752 304009
4a	<b>Decision to be taken:</b> Award of contract to Oncall Interpreters Ltd to supply the Council with interpretation and translation services over 5 years at an estimated cost of £475,000
4b	Reference number of original executive decision or date of original committee meeting where delegation was made: N/A
5	Reasons for decision:
	Plymouth City Council requires a translation and interpretation service to support the needs of clients working with or contacting the local authority. This is required to meet the needs of a broad range of clients, from Childrens Social Care to Coroners, providing an agile response to written and verbal translation including face to face and virtual means. This supports the Council in delivering its equality duties.
6	Alternative options considered and rejected:
	The current contract was due to expire and a number of options were considered:
	<b>Do nothing</b> – rejected as this would leave the Council without an essential service to support equality of access, increase spot purchase, potentially at higher cost, lead to a lack of a co-ordinated service offer to staff, leaving officers to have to make ad hoc arrangements, risk of a drop in quality and consistency of services
	<b>Extend current contract</b> – rejected as this would have missed the opportunity to refresh the specification and pricing for the service. There was also an urgent need to ensure that the provision of British Sign Language (BSL) was built into the service, as this has historically been spot purchased by departments, which can lead to inconsistency of service.
7	Financial implications and risks:

	The value of this contract is estimated as	£475,000 c	over a 5 yea	r period, including the provision of BSL.					
	The overall spend for this service is monitored in Strategic Commissioning but the budgets are held in each service area. As part of their management information the service provider will deliver reports on departmental level spend and the type of service being commissioned, for example face to face or virtual services. This enables localised conversations about spend and usage of the service to take place.								
	The financial implications of the tender are set out in the Part 2 paper.								
8	Is the decision a Key Decision? (please contact <u>Democratic Support</u>		Νο	Per the Constitution, a key decision is one which:					
	for further advice)		x	in the case of <b>capital</b> projects and contract awards, results in a new commitment to spend and/or save in excess of <b>£3million</b> in total					
			x	in the case of <b>revenue</b> projects when the decision involves entering into new commitments and/or making new savings in excess of <b>£1 million</b>					
			X	is <b>significant</b> in terms of its effect on communities living or working in an area comprising <b>two or more</b> wards in the area of the local authority.					
8b	If yes, date of publication of the notice in the <u>Forward Plan of Key</u> <u>Decisions</u>	Not app	Not applicable						
	Please specify how this decision is linked to the Council's corporate plan/Plymouth Plan and/or the polic framework and/or the revenue/capital budget:	y equality of transl	This decision is linked to the Corporate Plan in caring for people and communities, and ensuring that our citizens have equality of access to Council services through the provision of translation and interpretation services, available face to face, virtually or via written means.						
10	Please specify any direct environmental implications of the decision (carbon impact)	support translati working reduce t number	The intention is to reduce the reliance on face to face support unless necessary, and maximise the use of virtual translation and interpretation, building on the new ways of working during the Covid-19 pandemic. This should in turn reduce the amount of travel for interpreters, lowering the number of journeys taken and also the cost of travel for the public purse.						
Urge	nt decisions								
11	Is the decision urgent and to be implemented immediately in the	Yes		(If yes, please contact <u>Democratic</u> <u>Support</u> for advice)					
	interests of the Council or the public?	No	х	(If no, go to section 13a)					
l 2a	Reason for urgency:								
l 2b	Scrutiny Chair signature:		Date						

	Scru nam	utiny Committee ne:								
	Prir	nt Name:								
Con	sultat	ion								
13a				Yes	х					
	portfolios affected by the decision?			No			on 14)			
I3b		ch other Cabinet member folio is affected by the dec	-	Councillor Dr John Mahony						
l3c	Date	e Cabinet member consult	ed	9 August 2022						
14	Has any Cabinet member declared a conflict of interest in relation to the decision?		Yes			If yes, please discuss with the Monitoring Officer				
				No	Х					
15	Which Corporate Management Team member has been consulted?		Name			Craig McArdle				
			ulted?	Job ti	tle		Strategic Director for People			
				Date	consul	ted				
Sign	-off									
16	Sign off codes from the relevant departments consulted:			Democratic Support (mandatory)				DS38 22/23		
				Finance (mandatory)				djn.22.23.97		
				Legal (mandatory)				MS/15.08.22		
				Huma	an Res	ource	N/A			
				Corporate property (if applicable)				N/A		
					ireme	nt (if a	PB/SC/013/ED/0822			
Арр	endic	es								
17	Ref.	ef. Title of appendix								
	А	Contract Award – Translation and Interpretation – Part I								
	В	B Equalities Impact Assessment								
Con	fident	ial/exempt information								
18a	Do you need to include any confidential/exempt information?			Yes	×	briefir	ng report and indic	repare a second, confidential ('Part II') report and indicate why it is not for on by virtue of Part 1of Schedule 12A		
				No		of the		nt Act 1972 by ticking		

			Exemption Paragraph Number								
			I	2	3	4	5	6	7		
18b	Confident title:	ial/exempt briefing report									
	Contract A Interpretati	ward – Translation and on Part 2			x						
Back	ground Pa	pers									
19 Please list all unpublished, background papers relevant to the decision in the table below						le below	<b>'.</b>				
	disclose fact the informa	ckground papers are <u>unpublished</u> works, relied on to a material extent in preparing the report, which close facts or matters on which the report or an important part of the work is based. If some/all of e information is confidential, you must indicate why it is not for publication by virtue of Part 1 of medule 12A of the Local Government Act 1972 by ticking the relevant box.									
	Title of	background paper(s)	Exemption Paragraph Number								
			1	2	3	4	5	6	7		
Cou	ncil Officer	Signature									
20	I agree the decision and confirm that it is not contrary to the Council's policy and budget framework, Corporate Plan or Budget. In taking this decision I have given due regard to the Council's duty to promote equality of opportunity, eliminate unlawful discrimination and promote good relations between people who share protected characteristics under the Equalities Act and those who do not. For further details please see the EIA attached.										
Signature		Dilles.	Date of decision			10 August 2022					
Print Name Anna Coles											